Medicare Support Center

1-844-471-0182 (TTY: 711) Monday-Friday | 9 AM-6 PM ET

GUARD YOUR MEDICARE CARD AND PERSONAL INFORMATION

HEALTH CARE SHOULD BE A TALE OF TRIUMPH! Protecting your Medicare card and health care information can keep foes at bay.



Medicare scams focus on tricking you into giving out your Medicare number and information. Scammers steal an estimated \$60 billion every year.



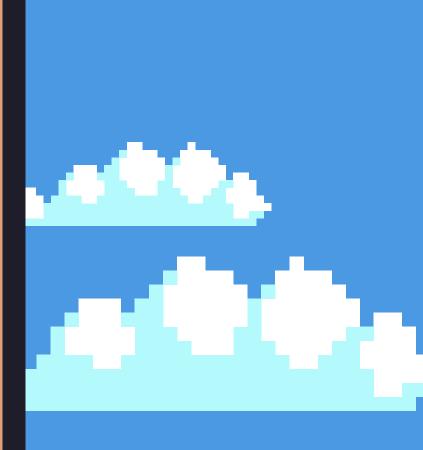
"There's been a change in Medicare coverage, and you're getting a refund. What's your Medicare number? I also need your bank information for a direct deposit."

You would receive any refund notice in the mail. You will never be asked for your bank information over the phone.

FURTIFY YOUR CARD

Make photocopies of your Medicare card and other cards, and carry those copies with you. If you want to protect your real cards, store them in plastic sleeves at home, but don't laminate them, as that could interfere with the card's security features. If you have Medicare Advantage* or another Medicare plan, keep your Medicare card in a safe place in case you decide to switch plans.

*Some Medicare Advantage plans may come with identity theft protection.



REGULARLY

КЕЕР WATCH

Check your Medicare statement each month. If you find a problem, call your provider or 1-800-MEDICARE (1-800-633-4227) (TTY: 1-877-486-2048).

Identity protection services can monitor your identity and notify you if there's a problem.

IF THE ENEMY COMES KNOCKING

Don't be fooled! If you receive a suspicious call, always ask for a direct number to call back. Scammers will run for the hills.

Medicare representatives will never call or come to your home, unless:

- You're already a member of a specific plan.
- You asked for a call back or were told by a representative that you would get a call back.
- You filed a fraud report.



CARD LOST, DAMAGED, OR STOLEN?

Call 1-800-MEDICARE (1-800-633-4227) (TTY: 1-877-486-2048). You can also log into your Medicare account or visit your local Social Security office.

Get Medicare through Railroad Retirement Board benefits? Call 1-877-772-5772 (TTY: 312-751-4701). You're not alone in this fight. Our licensed insurance agents are here to help you live happily ever after.



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www.MedicareSupportCenter.com

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